## mentura



MENTURA GROUP OY

TETRA MANAGEMENT SUITE

PRODUCT CATALOGUE

COMPANY Mentura Group provides software solutions and consultancy for professional mobile radio networks.

Our solutions help PMR user-organisations (TETRA, GSM-R) to improve and manage the security of their operations.

#### **OUR CUSTOMERS INCLUDE:**

- Public Safety Network Operators and Users
- Law enforcement and state security agencies
- Public Transport (Airports, Railroads)
- Energy Sector (Oil & Gas, Electricity)
- System Integrators

Mentura is located in Helsinki, Finland and Dubai, UAE.



We provide solutions for deploying, managing and utilising the TETRA network service. We help you integrate the communications tool to your operations seamlessly, giving you the maximum benefits.

The MENTURA TETRA MANAGEMENT SUITE (TMS) is our product platform for the PMR application needs.

- TNIB data management platform for reporting, service provisioning, billing and network monitoring.
- ROCS for Role Oriented Communications and automatic group management.
- TETRA Tracker for Operative Incident Management and AVL.
- Data messaging, data gathering and query solutions based on the Mentura Data Messaging Gateway.
- Custom Applications



#### Value Added Applications

- Data Queries
- Domain specific data clients
- Data monitoring
- Domain data transfer (e.g. Camera Control over TETRA)



#### Operative Systems

- Incident Management + AVLS
- Emergency Communications
- Public Alarm delivery



#### Common Services

- Network Reporting + Provisioning
- Location Platform
- Interface Servers

#### **PARTNERS**

We work with leading network vendors, terminal manufacturers and system integrators.













### **TNIB**

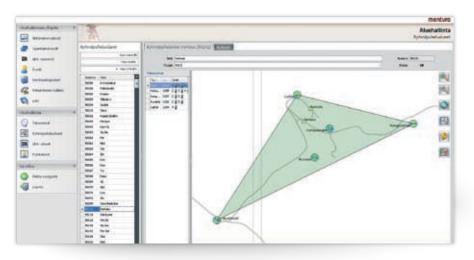
## "We provide you with information about your network."

#### TNIB (TETRA NETWORK INFORMATION BASE)

is a solution for managing subscribers, network usage data, operative event data, network measurement data and alarms for different purposes. Wether you need to just know who is using the network, or bill for network usage, TNIB provides an answer to the question.

TNIB comprises of multiple application options, each integrating specific information sources to the system. When used together, the components can utilise the complete database.

We collect data from where-ever it is available (CDRs, Alarms, HLR, exchange, radios, server logs, subscriber and group tracking) and make essential information available in an easy and automatic way.





Product code: TNIB-04-X

Platforms: Windows 2008 Server, Linux

Database: Oracle, Postgres

Networks: Cassidian, Rohill, NSN (GSM-R)
Terminal: Cassidian (Java), Others (SDS)

### **TETRA Service Assurance with TMS**



TNIB-M: Network and service monitoring, alarm management

TNIB Traffic Trace: Subscriber Tracking and event analysis

TNIB Optimiser: Visualise traffic and measurement data, signal strenght data collection

TNIB-Rail: Subscriber Management for GSM-R

## **ROCS**

#### ROCS = Less cost + More flexibility + Better security

The Role Oriented Communications Server (ROCS) provides a dynamic communications model for dynamic processes.

Using this solution, organisations can efficiently communicate to people performing a task. There is no need to know, who is the person performing the task because that person is reached through the Role Number.

The subscribers can simultaneously carry both their personal and role addresses.

Teams working on a task are automatically in the same talk group. Using ROCS, any user can be given any terminal, and it will instantly receive all communications to that user and his roles.

#### **Features:**

- Radio Aliasing Service
- Dynamic Automatic Group Management
- Role Communications and Object Calling
- Terminal Inventory with full usage history of radios
- Dynamic Fleetmap
  - Radio Client for user friendly MMI
    - Dispatcher Client

Communications adapts dynamically to the changing situation

Right people are reached at the right time



Product code: ROCS-03

Platforms: Windows 2008 Server, Linux

Database: Oracle, Postgres

Networks: Cassidian, Rohill, DAMM, Thales
Terminal: Cassidian (Java), Others (SDS)

## TETRA TRACKER

THE TETRA TRACKER is our answer to the need for Computer Aided Dispatching (CAD) and Automatic Vehicle Location (AVL).

THE TETRA TRACKER gives you control over the field force and incidents, providing seamless situation overview in the control room.

THE TETRA TRACKER combines the control room Incident Management and AVLS with efficient Field Clients for data delivery and status management.

THE SYSTEM SUPPORTS hierarchical management of larger operations.

#### Features:

#### Control room:

- Emergency Call Centre Integration
- Automatic or manual assignment of incidents to Control Room Dispatchers
- · Incident History and analysis
- · Supports shared situation screens

#### **Control Room Dispatcher:**

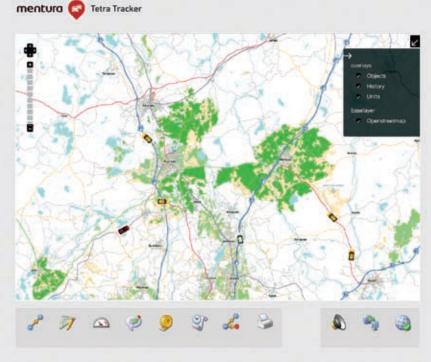
- AVL + GIS (unit locations and statuses, incident locations and history)
- Dispatching incidents to field units over data messages and voice
- · Incident history and data management

#### Field units:

- Radio client for convenient view of incident data and status reporting
- Mobile Computer Client with map, AVL and data features for Field Command and other vehicles
- Joint operations via a central operations server (monitoring of individual operations and coordination), overall situation









Product code: THTR-04-X

Platforms: Windows 2008 Server, Linux

Database: Oracle, Postgres
Networks: Cassdian, Rohill

Terminal: Cassidian (Java), Others (SDS)



## TETRA NETWORK MONITORING

The TNIB-M network monitoring solution combined with the NetHelp Trouble Ticketing allows the operator to solve problems, streamline processes and serve the customer better.

TNIB-M gives real-time and historical information about service status and availability.

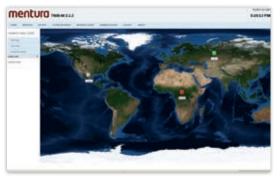
The NetHelp manages the correction of problems.

#### TNIB-M

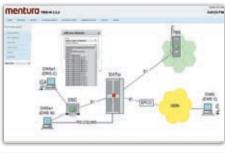
Network Monitoring Service Monitoring Alarm Management Signal Strenght Monitoring Subscriber Tracking

#### **TETRA NetHelp**

Trouble Ticketing Workforce Management Reporting

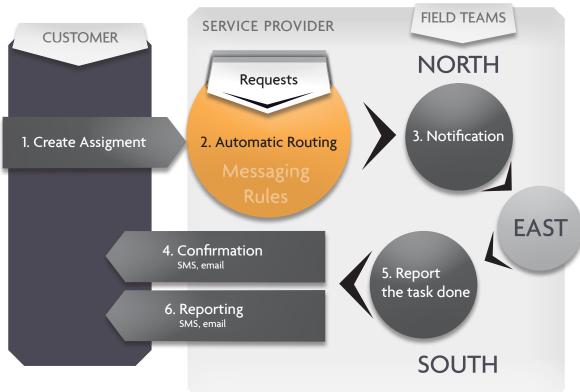












Product code: TNIB-M, TETRA NetHelp

Platforms: Windows 2008 Server, LinuxDatabase: Oracle, Postgres

Networks: Cassidian, Rohill

Terminal: Cassidian (Java), Others (SDS)

## DATA APPLICATIONS

TETRA User Organisations have varying needs to access databases, gather information from the field, monitor systems and equipment etc.

We use our standard gateway products and a customer centric approach to provide reliable data solutions efficiently. As the needs will vary, the flexibility of our tools will make the difference.

- Client or text messaging based field data solutions (Mentura is a pioneer in utilising Java clients for TETRA needs).
- MDT based thick client solutions for the field force.
- Intelligence data gathering solutions
- Picture transfer solution
- · Remote management and telemetry

Mentura partners
with manufactures of appliances
and field equipment to build
working end-to-end solutions.

Product code: SDS Service Gateway

TETRA DOWNLOAD CENTRE

QueryExpress

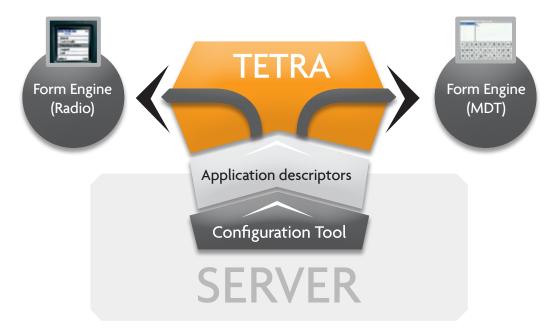
Platforms: Windows 2008 Server, Linux

Database: Oracle, Postgres

Networks: Cassidian, Rohill, Motorola, Damm Terminal: Cassidian (Java), Others (SDS)

## Dynamic update of the application features - central control over what is used

Secure OTA update



### Application example:

## MENTURA QUERYEXPRESS AND CUSTOMER CONFIGURABLE CLIENTS.

- 1. In our experience the ability to make queries to the organisation's databases is a primary need in most PMR organisations when it comes to using data applications. These applications can be very straight-forward, so we have developed the MENTURA QueryExpress tool for creating organisations data applications without any programming.
- 2. The QueryExpress consists of an SDS Gateway for message routing, a configurable Java client for the radious and support for basic Over-the-air deployment of Java applications.
- 3. The customer can create their own data applications by simply configuring the services (defining the user parameters for the query) and the database operation using the QueryExpress GUI. The QueryExpress generates the client configuration and the dynamic Java client generates the actual user interface in the radio.
- 4. As new services and queries are defined, the radio user can simply refresh the configuration over-the-air, which is much more network friendly than downloading a completely new client.

## **SERVICES & SUPPORT**

# 77 The most important person in our company: THE CUSTOMER 77

### Consultancy

Our consultants help you clarify your requirements from business, technical, and operational viewpoint.

#### **Services**

We provide turn-key solution deliveries and tailor the project to your needs.

### Support

We offer skilled and customer oriented support services vial our local partners and our Support Center in Helsinki.

Mentura provides high-level professional expertise using a flexible, customer oriented approach.

CODE	PRODUCT NAME	FUNCTION
TNIB-04-R	TNIB Reporter	Reporting, analysis
TNIB-04-B	TNIB Organisation Billing	Billing
TNIB-04-T	TNIB Terminal Manager	Terminal management, provisioning
TNIB-04-M	TNIB Network Monitor (Traffic Lite-S)	Monitoring, alarm management
TNIB-04-L	TNIB LITE (Network Reporter)	Reporting (small networks)
TNIB-04-TT	TNIB Traffic Trace	Subscriber tracking
TNIB-04-O	TNIB Optimiser	Analysis, measurements
RAIL-02	TNIB RAIL	Subscriber Management for GSM-R
ROCS-03	ROCS Organisation	Role communications, automatic groups
THD-03	TETRA NetHelp	Trouble Ticketing
THTR-04-X	TETRA Tracker	CAD, Incident Management, AVLS
SDSGW-03	SDS Service Gateway	Data query Services
TQE-03	TETRA Query Express	Data queries, instant java client
TDC-03	TETRA Download Centre	Application deployment management
FDW-03	Field Dispatcher Station	Field Command Post equipment
IGD-03	Target Tag System	Intelligence Data gathering solution

We provide detailed product information on request. sales@menturagroup.com

## We provide you with information about your network.

Mentura Group Ltd is a software and consultancy house based in Helsinki, Finland and Dubai, UAE and we operate globally.

Mentura has extensive experience in telecom systems management, mediation and data management, especially in TETRA.

Mentura's customers include telecom operators, PMR network operators, PMR user organisations and system integrators.

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